



MANNERED MUTTS TRAINING GROOMING SERVICES AGREEMENT

General Grooming Information: Mannered Mutts Training LLC is not a full service groomer. Mannered Mutts Training grooming services include: basic bath, blow dry, brush out, and nail clipping/dremeling. Grooming services are available as an add on service to Board & Trains, boarding, daycare, day training or by appointment only and must be scheduled prior to or at drop off. Mannered Mutts Training declines the use of owner provided shampoos & conditioners unless prescribed by a veterinarian.

Pricing: (Does not include special handling fees if applicable)

Bath & blow dry ONLY

Short-Haired Dogs:

Small (under 25 lbs): \$15

Medium (25-50 lbs): \$25

Large (50-75 lbs): \$35

XL (75+ lbs): \$45+

Double Coat/ Long-Hair Dogs:

Small: \$25

Medium: \$35

Large: \$45

XL: \$55+

Bath, blow dry AND Nail Trim:

Short-Haired Dogs:

Small (under 25 lbs): \$20

Medium (25-50 lbs): \$30

Large (50-75 lbs): \$40

XL (75+ lbs): \$50+

Double Coat/ Long-Hair Dogs:

Small: \$30

Medium: \$40

Large: \$50

XL: \$60+

Nail Trim/Dremel ONLY: \$12

Bounced Check Fee: If a check bounces, the fee and original amount due is to be reimbursed to Mannered Mutts Training, LLC immediately in the form of cash or card.

Matting: Dogs with severely matted coats require extra attention and skill, and Mannered Mutts Training LLC will not cause serious or undue stress to pets by de-matting. If a dog is severely tangled and/or matted, it poses a greater risk of injury, stress and trauma. Heavy matting can trap moisture and urine near the pet's skin, allowing mold, fungus and bacteria to grow and/or reveal skin irritations that existed prior to the grooming process. Mannered Mutts Training reserves the right to decline any exit bath and/or nail trim service if your pet is too matted to

safely complete a bath without a full hair cut groom and will refer out to a full service groomer or veterinarian.

Aggression: You MUST inform Mannered Mutts Training if your pet bites, has bitten or is aggressive to people or during specific grooming procedures. Muzzles may be used if necessary. Mannered Mutts Training reserves the right to refuse/stop services for such pet at any time during the grooming process should your pet exhibit aggressive behavior that wasn't disclosed prior. Pets who display aggressive behavior during grooming may need extra time allotted during the grooming process and/or may need to be addressed during your pet's training program prior to being able to complete an entire exit bath and/or nail trim service. Special Handling fees may be assessed if your pet needs extra time allotted during their grooming due to aggressive or fearful behavior. You understand you are liable for any medical care expenses and damages that result from injuries to staff caused by your pet.

Vaccines: Mannered Mutts Training requires all age appropriate vaccines to be up to date prior to any in house service, including exit baths or nail trims. Vaccines requirements include: Rabies, DHLPP/DAPPL, and Bordetella.

Fleas/Ticks/Lice: Parasites are a health hazard to your pet as well as to humans. If fleas or lice are found on your pet during the grooming process, Mannered Mutts Training will immediately stop grooming services and ask that your pet be picked up immediately to avoid the spread to other pets or humans. Dogs with fleas/lice may not re-enter Mannered Mutts Training's facility until flea/lice free. Any ticks found will be removed for an additional charge and we strongly encourage you to have your pet tested for Lyme Disease.

Emergencies: In case of an emergency where owner of the dog cannot be reached by reasonable attempts, Mannered Mutts Training has the owner's permission to obtain immediate veterinarian treatment, at the pet owner's expense, should it become necessary. If your dog's veterinarian is not readily accessible, Mannered Mutts Training is authorized to use a veterinarian of its choice. Mannered Mutts Training will not be responsible for any conditions or problems discovered during grooming.

Payment: Payment for baths and/or nail trim services performed by Mannered Mutts Training are due at time of service.

Signature _____ Date _____