



MANNERED MUTTS TRAINING DAYCARE AGREEMENT

Daycare Services: Mannered Mutts Training provides enrichment based daycare services to established clients who are in the process of or have completed a training program with Mannered Mutts. While Mannered Mutts Training employees will work to reinforce basic manners and training skills during the dog's stay, daycare services do not include training sessions or work toward training goals. Mannered Mutts Training reserves the right to evaluate and determine each dog's eligibility/suitability for day care services.

Daycare Fees:

Daycare Fees are priced as follows and are due by time of service— either drop off time each day for single day reservation or by drop off of the first day toward a package purchase.

Single Day: \$50

5 Day Package: \$215

10 Day Package: \$415

Bounced Check Fee: If a check bounces, the fee and original amount due is to be reimbursed to Mannered Mutts Training, LLC immediately in the form of cash or card.

Cancellation, Refunds, and No Show Policy: No refunds of any kind will be issued by Trainer for cancellations of pre-scheduled Daycare reservations. No shows are subject to cancellation of reservation without refund.

Drop-off/Pick-up: Monday thru Friday, drop-off will be between 7:30 AM to 10 AM, and pick-up will be between 4 PM to 7 PM at 4001 E 3rd Street, Bloomington, IN 47401.

Early Drop-Off Policy: If Dog is dropped off between 7am-7:25am, a \$10 fee will be added to the reservation.

Late Pick-Up Policy: If for any reason Dog is not going to be picked by 7 PM Monday through Sunday, a late pick-up fee will be incurred by Client payable on pick-up. There will be a 5 minute grace period. A \$10 late fee is due for pickups on or after 7:05 pm Monday-Sunday. If your dog is unable to be picked up and must board overnight, an additional boarding fee of \$10 per night will be incurred by Client payable upon pickup. If a Client is unable to be reached, Dog will automatically be boarded overnight starting at 7:30 pm Monday-Sunday. Mannered Mutts reserves the right to grant exceptions to this policy for extenuating circumstances.

Failure to Pick-up: Client agrees that in the event Dog is not picked up in accordance with this agreement, Trainer may exercise its lawful rights upon ten days by sending written notice via first-class mail to Client's Address. If Dog is unclaimed for ten days beyond a scheduled pick-up date, it is considered abandoned and will become the property of Trainer. Every effort will be made to contact Client if abandonment becomes an issue.

Emergencies: In case of an emergency where owner of the dog cannot be reached by reasonable attempts, Mannered Mutts Training has the owner's permission to obtain immediate veterinarian treatment, at the pet owner's expense, should it become necessary. If your dog's veterinarian is not readily accessible, Mannered Mutts Training is authorized to use a veterinarian of its choice.

Vaccines: Mannered Mutts Training requires all age appropriate vaccines to be up to date prior to any in house service, including exit baths or nail trims. Vaccines requirements include: Rabies, DHLPP/DAPPL, and Bordetella.

Fleas/Ticks/Lice: Parasites are a health hazard to your pet as well as to humans. If fleas or lice are found on your pet, Mannered Mutts Training will immediately stop enrichments and ask that your pet be picked up immediately to avoid the spread to other pets or humans. Dogs with fleas/lice may not re-enter Mannered Mutts Training's facility until flea/lice free. Any ticks found will be removed for an additional charge and we strongly encourage you to have your pet tested for Lyme Disease.

Photo/Video: Client grants permission to Mannered Mutts Training the right to reproduce the photographs and/or video images taken during daycare sessions for the purpose of publication, promotion, illustration, or advertising, in any manner or in any medium. Client releases Mannered Mutts Training and its legal representatives for all claims and liability relating to said images or video. Client waives their right to any compensation for the usage of said images or video.

Signature _____ Date _____